

App. No. 10/710,961

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : George Joseph Nassef Jr.  
Appl. No. : 10/710,961  
Filed : July 28, 2004  
Title : The invention comprises a method and apparatus for providing a game of chance player (casino player) customer relationship management system for players serviced within a business that are being provided to a casino establishment by an independent broker (called an independent representative or junket) service.  
Grp./A.U. : 3714  
Examiner : Scott E. Jones

Honorable Commissioner of for Patents  
Washington, D.C. 20231

Amendment A

Sir:

In response to the Office Action mailed 2008, February 25, please and the above application as follows:

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